

# SCL System Administration ul

## Part 3 (Update 2)

# 1. Securing SUSE Linux

# AppArmor Facility

- ◆ Open Source Application Security System (Kernel Security module)
  - associates a security profile with each application
  - protects OS and Applications
  - protects data from unauthorized users
  - protects OS from applications violating its profile
- ◆ YaST based toolset and console used to automate security policy development
- ◆ Identifies and captures application errant behavior to create a security policy based on profiles
- ◆ name/path based mandatory access control method
- ◆ Auditable application access to resources, privileges

# AppArmor Facility 2

- ◆ AppArmor implements name-based mandatory access controls
- ◆ Confines each program to a set of listed files and Posix 1003.1e capabilities
- ◆ Profiles are in learning (complain) mode or enforcement (confined) mode
- ◆ Creating a profile for an complex App is iterative
- ◆ See examples in:  
<[https://en.opensuse.org/SDB:AppArmor\\_geeks](https://en.opensuse.org/SDB:AppArmor_geeks)>

# SELinux Facility u1

- ◆ All system calls denied by default, unless specifically enabled
- ◆ All objects [files, ports, processes, users, programs, directories] have security label with User, Role and type part in the context.
- ◆ Rules show which source context has access to which target context
- ◆ Security policy customized to your system: labels for all files, services and users. ( very Labor intensive)
- ◆ 3 Components:
  - o Security framework in the Kernel
  - o SELinux libraries and binaries
  - o SELinux policy

# SELinux Facility 2 u1

- ◆ The Policy: (Use `ls -Z` to show a directory's security context of its files; also `netstat -Zutlpen`, `ps -Zaux` )
- ◆ sample rule: `allow usr_t bin_t filename {read execute getattr}`
- ◆ 3 Modes of operation: Enforcing, Permissive, Disabled  
Set in GRUB when booting.
- ◆ Support Status:
  - o Full binaries and Kernel
  - o No SLES policy yet; expected in 12 SP1
  - o OpenSUSE 13.1 policy works well
- ◆ Reference: Sander van Vugt Presentation <[https://susecon2014.smarteventscloud.com/connect/sessionDetail.ww?SESSION\\_ID=7986](https://susecon2014.smarteventscloud.com/connect/sessionDetail.ww?SESSION_ID=7986)>

# AppArmor vs SELinux

- ◆ Both Supported. AppArmor uses names; SELinux uses inodes
- ◆ Mutually incompatible, neither on by default
- ◆ See Comparison Table:  
<[https://suse.com/support/security/apparmor/features/selinux\\_comparison.html](https://suse.com/support/security/apparmor/features/selinux_comparison.html)>
- ◆ SELinux = wide support, harder to configure, assumes all denied except...
- ◆ AppArmor = default profiles available, easier to create new configurations

## 2. su and sudo Commands

su sudo visudo /etc/sudoers



# su Command

- ◆ **su (1)** meaning substitute userid is used by logged in users to run commands with the privileges of another user account.
- ◆ The password request is for the target userid, not the typist's.
- ◆ When executed, it can invoke a shell without changing the current working directory and/or the user environment.
- ◆ if option `'-'` or `'-l'` is specified, a login shell starts for the target user.
- ◆ if no userid is specified, the root user is assumed
- ◆ Running a single command: `$ su -c {root only command}`

# sudo Command

- ◆ **sudo** (1) [substitute user do] is a program that lets users run programs (commands) with (elevated) security privileges of another user (usually root)
- ◆ Form: **sudo [-l] [other options] {Linux Command}**
- ◆ Users must provide their own password for authentication, not the root password.
- ◆ Once authenticated, if the configuration file ([/etc/sudoers](#)) permits the user access, the system runs the command.
- ◆ Logging in as root without its password: **\$ sudo su -**
- ◆ **sudo** has a timer set to allow several commands before it asks for a password again

# visudo Editor U2

- ◆ Required Special Editor for the sudo configuration file [/etc/sudoers](#)
- ◆ On SUSE, the target user (root) password is always requested.
- ◆ Only root is resident in the sudoers file
- ◆ In sudoers, look for uncommented lines like:  
Defaults env\_reset  
Defaults always\_set\_home  
Defaults secure\_path="/usr/sbin:/usr/bin:/sbin:/bin"  
Defaults targetpw  
ALL ALL=(ALL) ALL  
root ALL=(ALL) ALL
- ◆ The root line is an instance of **WHO FROM\_WHERE=(AS\_WHOM) WHICH\_COMMANDS**
- ◆ Because of **Defaults targetpw**,  
**\$ sudo su - # needs an explicit root password**

# sudo Exercise U2

- ◆ 1. Login as root and type: **# visudo**
- 2. Comment lines: **Default targetpw**  
**ALL ALL=(ALL) ALL**
- 3. Add Command alias:  
**Cmnd\_Alias NETWORK = /usr/sbin/wicked, /sbin/ip**
- 4. To let group 'users' members run wicked and ip, Insert line:  
**%users ALL = NETWORK**
- 5. Open a shell as a user. Type **sudo /sbin/ip addr show**
- 6. open **visudo** and include these lines:  
**Cmnd\_Alias NSHELLS=/bin/sh, /bin/bash**  
**Cmnd\_Alias NSU==/bin/su**  
**%wheel ALL=ALL, !NSHELLS, !NSU**
- 7. Create user **jane**: **# useradd -m -d /home/jane jane;**  
**# usermod -A wheel jane #SLES 11.3 only**  
**# usermod -aG wheel jane #SLES 12.x only**
- 8. Login as **jane** and try running: **sudo -i**. Note it doesn't give you a root shell. but access to **visudo** is still permitted...

# 3. SUSE Linux Audit Framework

# SUSE Linux Audit Framework u1

- ◆ Allows setting up the system for logging detailed messages using the **auditd** daemon
- ◆ Comprehensively logs and tracks access to files, directories, and resources of your system
- ◆ Traces system calls
- ◆ Monitors system for application misbehavior or code malfunctions.
- ◆ Creates a sophisticated set of rules including file watches and system call auditing
- ◆ Insures any violation of your security policies is noted and properly addressed.

# SLES 11.x Linux Audit Framework (LAF) (1)

- ◆ **Set up Procedure**

1. Stop the default audit daemon with the **rcauditd stop** command.

2. Adjust the system configuration for audit and enable audit (for next boot)

**auditctl -e {1 | 0}** # 1=enable, 0=disable, current session only

For all future sessions, in `/etc/sysconfig/auditd`, set variable **AUDITD\_DISABLE\_CONTEXTS = yes | no**

# SLES 11.x Linux Audit Framework (LAF) (2) U1

- ◆ **Set up Procedure (continued)**

3. Configure the audit daemon. ([/etc/audit/auditd.conf](#)). Most defaults are OK. (e.g. change **num\_logs=7**, to have two for the weekend also). See **# man 5 auditd.conf**)

4. Determine which system components to audit and set up audit rules.

3 types: • Basic audit system parameters • File, directory watches

• System call audits. Audit rules file in [/etc/audit/audit.rules](#) :

**( use exact file names better than directories, no wildcards)**

**-D** {discard old rules} , **-b 8192** {busy system}, **-f 1** {print failure mesg}

**-e 1** { 0 | 1 | 2 means 0=disable, 1=enable, 2=enable + lock down configuration }

**-w /var/log/audit/ -k LOG\_audit** # key tag for log file

**-w /etc/audit/audit.rules -p rwx** # watch this file

**-w /etc/audit/audit.rules -p rwx** # watch this file

**-a entry, always -S umask** # umask system call rule



# SLES 11.x Linux Audit Framework (LAF) (3) U1

- ◆ **Set up Procedure (Continued):**
- ◆ 5. Optionally configure plug-in applications you intend to use with the audit dispatcher.
- ◆ 6. Start the audit daemon after you have completed the configuration of the audit system using the **rcauditd start** command.
- ◆ 7. Determine which reports to run and configure these reports with **aureport**. Options: **-i** (base 10 numbers and units) { **--summary**, **[-f ]--success**, **[-f ]--failed**, **-l**, **-p**, **-f**, **-u**, **-ts**, **-te** }

# SLES 11.x Linux Audit Framework (LAF) (4) U1

- ◆ **Set up Procedure (Concluded):**
- ◆ 8. Analyze the audit logs and reports using **ausearch**.  
options:  
`-a` audit event id `-ul` login-id `-k` key `-m` mesg type  
`-f` filename `-p` process id, `{-ts, -te}` `-i`
- ◆ 9. (Optional) Analyze individual system calls with **autrace**.
- ◆ See Linux Audit Quick Start <[https://www.suse.com/documentation/sles11/singlehtml/audit\\_quickstart.html](https://www.suse.com/documentation/sles11/singlehtml/audit_quickstart.html)>

# PAM (Pluggable Authentication Module) 1

- ◆ PAM provides authentication between the user and the application.
- ◆ Ingredients:
  - **PAM modules** (shared libraries per authentication mechanism)
  - **module stack**
  - **PAM aware service needing authentication** (e.g. login, su)
  - **Module arguments** for auth. flavor
  - **a way to evaluate each result of a single PAM module execution** (e.g. no influence, proceed or terminate immediately)

# PAM (Pluggable Authentication Module) 2

- ◆ [Auth. related Programs ] --use--> [libpam.so, libpam\_misc.so] --point to **config files** in --> [ /etc/pam.d/\* ] -- include **plugins** in --> [ /lib64/security/\* ]
- ◆ PAM configuration files show 4 phase authentication process:
  - auth:** (initialize authentication)
  - account:** (check account settings)
  - password:** (check password settings)
  - session:** (constraints after successful authentication)

# PAM (Pluggable Authentication Module) 2

- ◆ A PAM file can be called in different ways:
  - required:** conditions of this PAM library file must be met, else continue but access will be denied
  - requisite:** conditions of this PAM library file must be met, else stop immediately
  - sufficient:** conditions of this PAM library file may not be met, but if they are, any additional files do not have to be processed, else they do. {e.g. login via network, else login locally}
  - optional:** This is used, for example, to display a warning message regarding only authorized logins on this server.
  - include:** links to another PAM configuration file.
- ◆ See <[https://www.suse.com/documentation/sles11/singlehtml/book\\_security/book\\_security.html#cha.pam](https://www.suse.com/documentation/sles11/singlehtml/book_security/book_security.html#cha.pam)>

# PAM Exercises Part 1

- ◆ 1. Open a root shell and type:  
# **ldd \$(which su)** # what libraries are used by su?  
(verify libpam.so and libpam\_misc.so)
- 2. Type: # **cat /etc/pam.d/su** # show su's PAM config file
- 3. This config file output has common files: common-auth
- 4. # **cat /etc/pam.d/common-auth**
- 5. Use # **ls /lib64/security** # shows all the PAM modules
- 6. Type: # **less /usr/share/doc/packages/pam/Linux-PAM\_SAG.txt** # accesses PAM administrator guide

# PAM Exercises Part 2 U2

- ◆ 1. type the key sequence: **<Ctrl-Alt-F4>** on the login prompt, login in as an ordinary user (e.g. sharon)
  2. type **\$ su - #** to become root
  3. Once successfully logged in, type **exit** twice to log back out of both sessions.
  4. Open a root shell and type:  
**# vim /etc/pam.d/su**
  5. After the first line and before the line with **common-auth** add the line: **auth required pam\_securetty.so**
  6. Open the file **/etc/securetty** in **vim** editor and remove the line containing **tty4**, if it is there.
  7. Repeat steps 1 and 2. It should not work this time.

# 4. Monitoring Log Files

`/var/log syslog messages`



# SUSE System Log Protocol

- ◆ On SLES 11.3, **syslog-ng** runs (to be replaced by **rsyslog** and **journald** (has syslog functionality) in SLES 12.x.
- ◆ It is a highly portable open source protocol replacing and extending **syslogd**
- ◆ It extends timestamps to millisecond granularity and timezone information, being able to track the path of a given message, uses reliable TCP, encrypted log storage.
- ◆ **syslogd** and **syslog-ng** can coexist if installed at the same time. Then **syslogd** would handle local messages and **syslog-ng** would handle everything else.
- ◆ Communication would be via a named pipe between the two daemons.

# syslog-ng

- ◆ Configuration file: `/etc/syslog-ng/syslog-ng.conf`
- ◆ This file can filter the different subsystems to different file logs
- ◆ If a single log file is desired, put this at the top of the **syslog-ng.conf** file prior to the filter definitions:

```
destination catchall { ( file( /var/log/catchall ); );  
log { source( syslog ); destination( catchall ); }
```
- ◆ PID of running daemon stored in `/var/run/syslog-ng.pid`
- ◆ See: [softpanorama.org/Logs/Syslog\\_ng/index.shtml#Recommended%20Papers](http://softpanorama.org/Logs/Syslog_ng/index.shtml#Recommended%20Papers)

# Message Facility.Priority

- ◆ **Facility Areas:** \* [all except mark], auth [ Security, authorization related ], authpriv [ Sensitive, private authorizations ], cron [ crond], daemon [system daemons], ftp [ftpd], kern [kernel], local[0-7] [ 8 local message flavors ], lpr [ print spooler], mail [(send)mail related ], mark [ time stamps at regular intervals], syslog [ daemon ], user [ user processes ]
- ◆ **Message Severity Levels:** emerg [panic situation], alert [urgent], crit [ Critical ], err [other error ], warning [ warning ], notice [ unusual event ], info [ informational ], debug [ for troubleshooting ]
- ◆ Putting it together: Facility.Level. Facility1, Facility2.Level, Facility1.Level1; Facility2.Level2, \*.Level, \*.Level; badfacility.none

# /var/log directory

- ◆ Viewing log files:  
\$ **lastlog** # aulastlog similar  
\$ **pam\_lastlog**  
\$ **evince** # Gnome document viewer  
\$ **gnome-system-log**
- ◆ Manually append messages to syslog-ng  
\$ **logger** # also **vlogger**
- ◆ **logger** Options: **-i** [log the PID of the logger process each line]  
**-s** [ also send message to STDERR ]  
**-f** file [ issue message to full path, pre-existing file ]  
**-p** facility.priority [ default is user.notice ]  
**-t** tag [ insert tag every line ]  
**message** [if missing and no **-f**, then use STDIN ]

# logrotate Log Files

- ◆ Rotate the log file when file size > n
- ◆ Continue writing messages to new log file after rotating the old one (via `copytruncate`)
- ◆ Rotation rate (`yearly`, `monthly`, `weekly`, `daily`)
- ◆ Specify compression option for rotated files (via `compress [gzip]`, `compresscmd /bin/bzip2` and `compressext .bz2` )
- ◆ Rotate old log files with embedded date (via `dateext`)
- ◆ Execute custom shell scripts immediately after log rotation (via `postrotate scriptname`)
- ◆ Remove older rotated log files (via `maxage <digit> {days}`)
- ◆ If missing log file, don't return an error (via `missingok` )

# logrotate Log Files 2

- ◆ Files used:
- ◆ **`/usr/bin/logrotate`** (1)
- ◆ **`/etc/cron.daily/logrotate`** (8)
- ◆ **`/var/lib/logrotate.status`** [default]
- ◆ If log config files are edited ([/etc/logrotate.conf](#)), restart the **syslog-ng** daemon
- ◆ For post-OS Installed packages, their logrotate files go in **`/etc/logrotate.d`**

# journald (SLES 12.x)

- ◆ Along with systemd-journald, this double daemon is a system service that collects and stores logging data.
- ◆ It receives:
  - Kernel log messages (kmsg),
  - Simple system log messages (rsyslog),
  - Structured system log mesgs via native Journal API
  - System Services STDOUT, STDERR
  - audit records, via auditd
  - collects metadata for each log message (See **systemd-journal-fields (7)** )
- ◆ Stores data in `/run/log/journal` [reboot empties it]. Better to store in `/var/log/journal/`
- ◆ See **journald.conf (5)** for configuration information located in </etc/systemd/journald.conf>

# Schedule recurring jobs with cron

- ◆ **cron** enables automated system maintenance (e.g. log rotation)
- ◆ Each user has available a **crontab** file owned by them in `/var/spool/cron/tabs/` (and `/etc/crontab` for root)
- ◆ It is edited via **crontab**, NOT **vim**.  
\$ **crontab -l** # list contents  
\$ **crontab -e** # edit contents  
\$ **crontab -r** # remove your crontab file
- ◆ Format of file:  
**min [0-59] hr [0-23] DoM [1-31] Mth [1-12] DoW [0-7] {0 = 7 = Sunday} full path command**  
**15 09 14,28 \* \* /home/katz/myscript**



# crontab Exercise

- ◆ 1. login as normal user (sharon)
- 2. Type **crontab -e**
- 3. Type this \*tab\* separated line:  
`*/5 * * * * logger hello,.`
- 4. Save and quit (:wq)
- 5. Wait 5 minutes. Then type:  
**sudo tail -f /var/log/messages**
- 6. When you see your message, type  
<Ctrl-C> to exit
- 7. run **crontab -r #** to delete crontab

# 5. Performance Monitoring & Optimization

# top Performance Monitoring

- ◆ **top** (Table of Processes) gives an ordered list of running processes by user-specified criteria and updates in in real time. [**?** or **h** = help] [**q** or **<Ctrl-C>** = quit ]
- ◆ It shows cpu usage (default), memory, processing power
- ◆ It shows which users and processes are consuming the most system resources at any tie.
- ◆ Load average numbers = sum of waiting processes+now executing processes
- ◆ Interactive commands: **k** = kill PID, **r** = renice PID, **d | s** = change delay time interval (seconds)
- ◆ **T**=show Load Ave/Uptime; **m**=show memory/Swap use; **t**=show Task/Cpu states, **1**=show Single/Separate CPU states

# vmstat Performance Monitoring

- ◆ **vmstat (8)** reports virtual memory statistics: about processes, memory, paging, block IO, traps and cpu activity.
- ◆ The first report gives averages since the last reboot. Others give information based on a sampling period of length “delay time”.
- ◆ Reports help identify system bottlenecks. **vmstat** itself is not part of the statistical output.
- ◆ Files used: [/proc/meminfo](#), [/proc/stat](#) [/proc/\\*/stat](#)
- ◆ `$ vmstat 1 5 # delay=1 second, do 5 times, then quit`
- ◆ See: [https://www.thomas-krenn.com/en/wiki/Linux\\_Performance\\_Measurements\\_using\\_vmstat](https://www.thomas-krenn.com/en/wiki/Linux_Performance_Measurements_using_vmstat)

# vmstat Performance Monitoring 2

- ◆ Procs: **r**=# pids waiting; **b**=# pids sleep
- ◆ Memory: **swpd**=virtual memory used; **free**=amount of idle memory; **buff**=amount of buffer memory; **cache**=amount of cache memory; **inact**: amount of inactive memory; **active**: amount of active memory

# vmstat Performance Monitoring 3

- ◆ Swap: **si**: swap in memory from disk;  
**so**=swap out memory to disk
- ◆ IO: **bi**: Blocks received from a block device (blocks/second);  
**bo**: Blocks sent to a block device
- ◆ System: **in**: No. of Interrupts/second  
**cs**: No. of context switches/second
- ◆ CPU: % of total CPU time. **us**=user time+nice time;  
**sy**: system time; **id**: idle time; **wa**: Wait time for IO;  
**st**: time stolen from a virtual machine

# iostat and iotop Commands

- ◆ **iostat (8)** Gives information about the number of Blocks that was read and written on all Block oriented devices.
- ◆ use **-x** option for wider, better information including read ahead and write ahead gains
- ◆ **iotop** not initially installed. Use: **# zypper install iotop**
- ◆ **iotop** shows busiest process on top with its reads and writes. Processes in [ ] are kernel processes.

# Network Performance Commands

- ◆ **# ip -s link** # check No. of packets sent and received and no errors
- ◆ **# ethtool eno1** # see settings of network board, make sure supported link speed can be achieved
- ◆ **# IPTraf-ng** # start it by typing **iptraf-ng**. Analyze network traffic from a menu



# Optimizing Performance

- ◆ Before changing your system, create a baseline of how it currently performs
- ◆ `/proc/sys` has kernel parameters that can be changed while it's running
- ◆ Example: Change “swappiness” [0-100], default=60  
`# echo “30” > /proc/sys/vm/swappiness # this time`
- ◆ If desired permanently, edit the `/etc/sysctl.conf` file and set `vm.swappiness=30`
- ◆ Alternate change: `# sysctl -w vm.swappiness=30`
- ◆ If `sysctl.conf` file updated, activate via:  
`# sysctl -p /etc/sysctl.conf; sysctl -a | grep vm.swap`

# Performance Test

- ◆ Create a 1 GB file via:  
**# dd if=/dev/zero of=/root/1GBfile bs=1M count=1024**
- ◆ Measure the time it takes to copy it:  
**# time cp /1Gfile /tmp**
- ◆ Run it again 10 seconds later:  
**# time cp /1Gfile /tmp**
- ◆ Why is it slower?  
**# free -m # shows ~2GB cache to slow down cp**

# Performance Tuning

- ◆ **CPU Tuning:** (Single or Multiple CPUs) Symmetric Multiprocessing (SMP) Kernel used and load balancing required. Strive for Processes started in 1 CPU remain there once swapped back in to maintain cache. See **taskset {hex CPU: 0x[0248] }**
- ◆ **Memory Tuning:** Page size (usually 4K, unless huge files, can increase size up to 64K in powers of 2), Read and Write Cache sizes. **overcommit-memory {0,1,2}**  
**overcommit-ratio {1-100}**
- ◆ **Interprocess Communication:** shared memory especially for databases. See **ipcs -m**

# Performance Tuning (2)

- ◆ **Storage Tuning:** journaling optimization, I/O buffer performance, I/O scheduler
- ◆ **Network Tuning:** Network Card, TCP/IP protocol stack, Application stack. Tune in that order to see effect.

# Performance Tuning (3)

- ◆ Network Optimization strategies:
  - Have the latest network driver modules
  - Check Ethernet config. settings: frame size, MTU, speed, duplex mode
  - Insure all network communication devices use same settings
  - Use 9000 byte jumbo frames for fewer packets, reduced overhead

# Using Control Groups U2

- ◆ Control Groups (**CGroups**): Requires [libcgroup-tools](#) RPM package; uses [cgconfig](#) and [cgred](#) services [put in run levels startup]
- ◆ When services running, **/cgroup** directory contains subdirectory controllers.
- ◆ Useful controllers are:
  - **blkio** limit the amount of I/O that can be handled
  - **cpu** limit CPU cycles
  - **memory** limit grantable memory to processes
- ◆ See: <[https://www.suse.com/documentation/sled11/book\\_sle\\_tuning/data/sec\\_tuning\\_cgroups\\_usage.html](https://www.suse.com/documentation/sled11/book_sle_tuning/data/sec_tuning_cgroups_usage.html)>

# Memory, Storage, Network Performance

\* Reference: [cs.cornell.edu/projects/ladis2009/talks/dean-keynote-ladis2009.pdf](http://cs.cornell.edu/projects/ladis2009/talks/dean-keynote-ladis2009.pdf)

◆ Numbers Everyone Should Know\*

<b>Action</b>	<b>Time (1 ns = 10<sup>-9</sup>)</b>
L1 cache reference	0.5
Branch mispredict	5
L2 cache reference	7
Mutex lock/unlock	25
Main memory reference	100
Compress 1K bytes with Zip	3,000
Send 2K bytes over 1 Gbps network	20,000
Read 1 MB sequentially from memory	250,000
Round trip within same datacenter	500,000
Disk seek	10,000,000
Read 1 MB sequentially from disk	20,000,000
Send packet CA-> Netherlands->CA	150,000,000 or 0.15 sec

# 6. System Administration Time Management



# Handling Interruptions

- ◆ Unavoidable but manageable
- ◆ Being interrupt-driven means priority is fifo (first in, first out), events manage your time
- ◆ Acknowledge interrupter and either:
  - **Delegate** (to a different specialist)
  - **Record it** (if not urgent, write request down accurately, for later action)
  - **Do it** (if urgent, i.e. an outage, switch to that request)
- ◆ This lets you take (back) control of your time

# Recommendations U1

- ◆ 1. Measure twice, cut once: (check again before you make a change that is not reversible)
- ◆ 2. Make a backup before you change a file
- ◆ 3. If all else fails, read the man(ual) page
- ◆ 4. When debugging a script or procedure, change one thing at a time.
- ◆ 5. Always test your work
- ◆ 6. You're not done until your customer tests it, too.
- ◆ 7. The strangest problems arise from misconfigured DNS
- ◆ 8. The most popular command problems are due to permission incompatibility

# Good Routines

- ◆ Always keep your organizer/phone with you (as well as charging hw)
- ◆ Meet with your boss regularly
- ◆ If you have to ask, the answer is yes
- ◆ During outages, communicate to Management
- ◆ Use automatic checks while doing certain tasks [i.e. audible ping:  
\$ **ping -s IPaddress | tr : <Ctrl-G> <Ctrl-G>**
- ◆ Always back up a file before you edit it.
- ◆ Make routines for:
  - maintenance tasks
  - things you forget often
  - Developing new skills
  - Keeping up-to-date

# Calendars

- ◆ Record everything; use to guide your day
- ◆ Use for:
  - Appointments and Meetings
  - Milestones, important dates
  - Future to-do items
- ◆ Call if late or need to cancel
- ◆ Schedule private time

# Stressors

- ◆ Overloading (prioritize workload, get more sleep, explain to someone/ something else, take vacations)
- ◆ Handling Conflicting Directions (have your boss(es) prioritize your tasks, reduce bosses to (1))

# Email Management

- ◆ To keep your inbox clear or to a minimum
- ◆ Filter (Use procmail)
- ◆ Delete unread mail
- ◆ Read and ... Delete
  - File
  - Reply then delete
  - Delegate, forward, delete
- ◆ Do now then Delete
- ◆ Pick a too old date, name folder too-old.date, move old mail into that folder
- ◆ If not accessed in a year, burn folder on CD, delete folder

# Automation

- ◆ Things done only once (HW/SW installations) - delegate by outsourcing
- ◆ Ongoing repeatable tasks ( document with detailed procedural diary)
- ◆ Scale up: Prefer Automated OS Installations to individual ones
- ◆ Write collaborative documentation ( [twiki.org](http://twiki.org) ) which is a dated and a living document
- ◆ Is your process automated enough? Yes, if you can delegate it and it gets done successfully

# Automation Examples

- ◆ Keep a Linux SA diary:  
`$ echo alias diary='cd ~/documents/SAdiary/ && date >> d.log' >> ~/.bashrc`
- ◆ Connect to frequently accessed remote server  
`$ echo alias RK='ssh u68732801@arkaye.com' >> ~/.bashrc`  
`$ echo alias RKftp='sftp u68732801@arkaye.com' >> ~/.bashrc`
- ◆ Update bash with new contents of .bashrc  
`$ ~/.bashrc # or source ~/.bashrc`



# Automation Examples 2

- ◆ Keep ssh host names in `~/.ssh/config`

Host dev

HostName dev.example.com

Port 22000

User foey

Host github.com

User git

IdentityFile ~/.ssh/github.key

Host tunnel

HostName database.example.com

IdentityFile ~/.ssh/katz.example.key

LocalForward 9906 127.0.0.1:3306

User katz

- ◆ Use: `$ ssh dev`  
`$ ssh -f -N tunnel`

# Use Makefiles

- ◆ Keep track of Application Config files
  - sendmail**      **/etc/aliases**      **run newaliases after changes**
  - postfix**      **/etc/transport**      **run postmap transports “ “**
  - m4**      **\*.m4 files**      **run m4 after changes**
- ◆ Sample makefile (tab delimited):

```
all:  aliases.db access.db
aliases.db:  aliases
          newaliases
          @echo Done updating /etc/aliases
```
- ◆ Run: **\$ make aliases.db** # to run that section of the makefile

# Automating Big Commands

- ◆ Command to detect whether excessive ARP packet requests are occurring for your machine's Ethernet (MAC) address:
- ◆ `$ sudo tcpdump -l -n arp | grep 'arp who-has' | \`  
`head -100 | awk '{ printf $NF}' | sort | uniq -c | \ sort -rn`
- ◆ `tcpdump` listens to the local Ethernet (`-l` = enable pipelining output), (`-n` suppress DNS address lookups for IP addresses output), (`arp` means only display arp packets ) # insure you are permitted to look at arp packets
- ◆ The `grep` command is extracting those lines that display:  
`arp who has "IP address1" tell "host IP address2"`
- ◆ Show 1st hundred lines of this. Further filter to extract:  
host IP address2 and alphabetic sort, count duplicates and sort the counted numbers from highest to lowest.
- ◆ On a non-infected Server, it may take days output 100 output lines. On Worm/virus infected server it could take a minute.

# The Last Slide

- ◆ Thanks for your attendance and attention!